

DATE SHIPPED TO LABORATORY		DOCTOR DUE DATE	
Patient Name	Sex	Age	Rush Case by
Doctor Name	Doctor Mobile	Doctor E-mail	Technical Support Call
Office Address	Doctor License #		



Enclosed with Case: Model Metal Trays Bite Shade Tab Articular Bite Impressions Photo (Preferred) Other _____

Fixed Prosthodontics Veneers, Crowns, Bridges & Implants

Feldspathic Veneer	PFM High Noble White
Porcelain Jacket Crown (PJC)	Noble Semi-Precious
Minimal Prep Veneer	Non-Precious
Full Contour	Artisan Hand-Layered
eMax Veneer	Zirconia Crown
Crown	Bridge
Bridge	Inlay/Onlay Crown
	Bridge
	Full Gold Crown Inlay Post

Esthetic Parameters

Anatomy/Morphology	LVI	Light	Medium	Heavy
Occlusal Stain	None	Light	Medium	Heavy
Translucency	None	Light	Medium	Heavy
Surface Texture	Smooth	Moderate	Heavy	
Surface Finish	High Gloss	Medium Gloss	Matte	

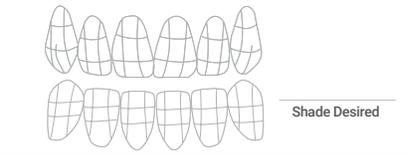
Other Considerations

Pontic Design					
	Ovate ___mm	Full Lap	Buccal Lap	Sanitary Contact	Sanitary Spaced
Inadequate Clearance	Spot opposing	Reduction Coping			
Porcelain Butt Margin	180°	360°			
Metal Zone	Lingual	Margin	Occlusal		

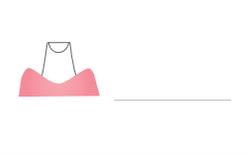
Removable Prosthodontics

	Upper	Lower	Custom Tray	Bite Block	Setup Try-In	Reset	Finish
	NuLife		Premier		Essential		
Full Denture	- Ivoclar Ivobase - Characterization - Premium Teeth		- Lucitone 199 - Characterization - Standard Teeth		- Standard Acrylic - Economy Teeth		
Acrylic Partial (Stayplate)	- Premium Teeth		- Standard Teeth		- Standard Acrylic - Economy Teeth		
Flexible Partial	- Esthetic Partial - Toothshade clasp - Characterization - Premium Teeth		- VisiClear (Semi-Translucent Framework) - Standard Teeth		- Valplast Partial - Characterization - Economy Teeth		
Metal Partial Framework	- Vitalium Valplast Combo - Premium Quality Acrylic - Characterization - Premium Teeth		- Cobalt Chrome - Premium Quality Acrylic - Characterization - Standard Teeth		- Cobalt Chrome - Standard Acrylic - Economy Teeth		
Gingiva Shade	G1	G2	G3	G4	G5		
Miscellaneous	Aesthetic Clasps Reline Repair		Flexible Clasps Extensive Repair		Wrought Wire Clasps Strengtheners		

Shade Information



Stump Shade



Emergence Profile and Margin Depth Parameters

Tissue Displacement / Emergence Profile	Minimal (0.5mm)	Moderate (1.0 mm)	Anatomical (full tooth shape)
Margin Depth	Distal Default 1mm	Lingual Default 1mm	Mesial Default 1mm
	Buccal/Facial Default 1.5mm		

Implant Solutions

Includes model, milled custom abutment or Ti base, screw or abutment insertion guide and restoration of choice:

Titanium Abutment	Zirconia Abutment	Cement-Retained
Ti-base	ASC Full Contoured	Screw-Retained

Temporaries

Diagnostics

Appliances

Veneer	Bridge	Wire Reinforced	Study Model	Putty Matrix	Clear Silicone	Prep. Reduction Guide	Essix Retainer
Crown		Fiber Reinforced	White Wax-Up	Vacuform Tray		Night Guard: Hard	Soft Hard/Soft

Overdenture Specifications

Surgical Guided Templates & Appliances

Bar-Retained	Computer Generated	Analog	Radiographic Guide
Hader Dolder Other	2mm Pilot		Barium Gutta Percha
Attachment-Retained	Guide Hole	Sleeve No Sleeve	Other
Locator® Ball Other	Fully Guided		
Reinforced with Metal Partial Frame			

SIGNATURE

RX INSTRUCTIONS (CONTINUED)

INTERNAL LAB INFO		
		DATE _____
IMPRESSIONS/TRAYS _____		DIES _____
MODELS _____		ARTICULATOR MAKE _____
BITES _____		ARTICULATOR SERIAL# _____
PHOTOS _____		ARTICULATOR BOX _____
CROWNS _____		WAX-UP MODELS _____
OTHER _____		
PAN# _____	INITIALS _____	TIME _____

TERMS AND CONDITIONS

By submitting this order form ("Agreement") to NuLife Long Island ("NuLife"), you agree to these terms and conditions which apply to the sale and delivery of the specially manufactured goods described herein (collectively, the "Product"). The following terms and conditions, may not be added to, modified, superseded, waived, or altered except by a written instrument signed by you and an authorized officer of NuLife. Any terms contained or referenced on any purchase order or document you submit to NuLife at any time, whether contradictory to the terms appearing in this Agreement or otherwise, are rejected by NuLife.

1. Payment of the stated invoice price is due in full within 30 days of receipt of the Product. Past due amounts shall accrue interest at the lower of 2.0% per month or the maximum allowed by law. Special pricing, coupons and discounts will not be honored if the account is past due. You shall be responsible for all costs of collection, including, without limitation, attorneys' fees and costs. You may not offset or withhold any amounts owed to NuLife without NuLife's prior written consent. In the event that any order you submit is cancelled for any reason before shipment, you shall pay NuLife's cost incurred in connection with the cancelled order, and you shall reimburse NuLife for any loss or damage. NuLife Long Island reserves the right to change its prices, terms, discounts and any other pricing provision for its products and services at any time. Cases for customers that are over 90 days may be placed on hold until balance is paid in full. International customers are required to pay in full prior to case shipping, and should not carry a balance more than 30 days from invoice.
2. Unless otherwise expressly agreed by the parties in writing, the delivery periods specified in any purchase order shall be considered approximate. You have the right to inspect the product prior to acceptance. However, your failure to reasonably notify and return the Product to NuLife within ten days after receipt shall constitute acceptance. Other forms of acceptance include, but are not limited to, installing the Product in a patient's mouth or requesting a change of shade, preparation, bite or modification of any sort to the Product. If any shipment of Product is delayed at your request, such Product shall be stored by NuLife at your sole cost, expense and risk. Such delay shall not delay your obligation to pay the invoice with respect to such purchase order.
3. For the Warranty Period (as defined below), NuLife shall provide a limited warranty solely for and to you that the Product shall be free from defects in material and workmanship. The sole obligation of NuLife under this limited warranty shall be to replace or repair the Product, at NuLife's sole discretion, or to cure any non-conforming services. All warranty claims must be made and received by NuLife within the Warranty Period. This warranty does not cover any damage or defect that results from the actions of you or any third party, or misuse by the patient. NuLife shall determine, in its sole discretion, whether a Product has been misused or if the problem is the result of the actions of you or a third party. The "Warranty Period" for each Product shall be based on the specific item. For monolithic crowns, veneers, layered products, and removables, the Warranty Period shall be one (1) year from shipment of the Product. For implant abutments, the Warranty Period shall be five (5) years from shipment of the Product.
4. Subject to the foregoing Warranty Periods, if you reject a Product due to a defect in workmanship or materials and such defect is (a) your fault (or the result of damage occurring during delivery), NuLife may provide a replacement Product within a reasonable time and you shall pay all related costs, including, but not limited to, the costs of the replacement Product and shipment, (b) NuLife's fault, you must give NuLife the opportunity to provide a replacement Product within a reasonable time at NuLife's cost, and (c) both your fault and NuLife's fault or fault is difficult to determine, you must give NuLife the opportunity to provide a replacement Product within a reasonable time and the direct costs of remaking or replacing the Product and all related shipment expenses shall be shared and NuLife shall determine your portion of the cost. You shall deliver all allegedly defective Products to NuLife pursuant to Paragraph 6 below and NuLife shall determine whether a Product is defective in its sole and absolute discretion.
5. You acknowledge and agree that it is customary in the aesthetic dental industry for the Product to be adjusted and/or modified by a dental laboratory on more than one separate occasion. You further acknowledge and agree to give NuLife a reasonable time and opportunity to make changes to the Product to meet the specifications described in your initial order. Should NuLife fail to provide a satisfactory Product within a reasonable time, your sole and exclusive remedy is limited to (a) the return of the Product and refund from NuLife for the amount paid on the Product, or (b) NuLife's replacement of the Product.
6. If you request the restoration, repair or replacement of the Product, you shall submit all original Product, including, but not limited to, original impressions, models and restorations, to NuLife. You acknowledge and agree that NuLife must have the original Product in order to assess possible restoration, replacement or repair options. In the event that you request changes to the Product that were not included in your initial order, you shall pay NuLife for its services at NuLife's then applicable rates for any relevant restoration, repairs or replacement.
7. You must thoroughly and carefully clean all blood and saliva from all materials used in the mouth including, but not limited to, the Product, and you must also disinfect all of these items after they are returned to you by NuLife before you place them in your patient's mouth.

8. **DISCLAIMER AND LIMITATION OF LIABILITY.** EXCEPT FOR THE TERMS IN THIS AGREEMENT AND EXCEPT AS OTHERWISE PROVIDED FOR IN WRITING BY NuLife WITH RESPECT TO A SPECIFIC NuLife PRODUCT, ALL PRODUCTS ARE PROVIDED "AS-IS" AND NuLife MAKES NO OTHER REPRESENTATIONS OR WARRANTIES WITH RESPECT TO THE PRODUCTS. NuLife EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. NOTWITHSTANDING ANYTHING ELSE IN THIS AGREEMENT, OR OTHERWISE, NuLife SHALL NOT BE LIABLE UNDER ANY CONTRACT, NEGLIGENCE, STRICT LIABILITY OR OTHER LEGAL OR EQUITABLE THEORY FOR (A) ANY AMOUNTS IN EXCESS OF THE ORIGINAL CONTRACT PRICE FOR THE PRODUCT, OR (B) ANY INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, LOST PROFITS, OR ANY LOST REVENUE OR COSTS THAT YOU AND/OR YOUR PATIENTS MAY INCUR IN CONNECTION WITH THE PRODUCT, INCLUDING, WITHOUT LIMITATION, YOUR COSTS OR YOUR PATIENT'S COSTS IN CONNECTION WITH YOUR SERVICES TO INSTALL, REPAIR OR REPLACE THE PRODUCT.
9. You shall indemnify, defend and hold NuLife and its officers, directors, employees and equityholders harmless from and against any and all claims, liabilities, damages, debts, settlements, costs, attorney's fees and costs of any kind or nature relating to or arising from your negligence or intentional misconduct.
10. Product will be shipped F.O.B. NuLife's facilities by common carrier, unless the parties agree in writing to other arrangements before the date of shipment. NuLife bears the expense and risk of placing the Product in the possession of the carrier. Thereafter, you bear the expense and risk of transporting the Product to the place of destination. NuLife shall not be responsible for any lost Products or damage to Products occurring during the shipment.
11. Except with respect to injunctive relief, which may be brought in a court of competent jurisdiction, any controversy or claim arising out of or relating to this Agreement or the breach shall be settled by binding arbitration to be held by JAMS or its successor. The arbitration shall be held in Los Angeles, California, before a single arbitrator having experience with and knowledge of dental technology and the dental business selected in accordance with such rules and regulations unless specifically modified herein. The arbitrator decision shall set forth a reasoned basis in writing for any award of damages or finding of liability including factual findings and the legal reasoning upon which the decision is based. The arbitrator shall not have the power to multiply actual damages or award punitive damages or any other damages that are specifically excluded under this Agreement, and each party herein irrevocably waives any claim to such damages. The parties shall have all rights to depositions and discovery provided in Section 1283.05 of the California Code of Civil Procedure. This Agreement shall be governed by laws of the United States of America, and in particular, the laws of the State of California, exclusive of its conflicts and principals. The arbitrator shall apply California substantive law and the California Evidence Code to the proceeding. The language of the arbitration shall be English. The arbitrator shall have the power to grant legal remedies including provisional remedies, but the arbitrator may not order relief in excess of what a court could order. The arbitrator shall not have the power to commit errors of law or legal reasoning or to make findings of fact except upon sufficiency of the evidence. Any award that contains errors of law may be corrected or vacated as provided by applicable law. The parties covenant and agree that they will participate in the arbitration in good faith and that they will share equally the fees and expenses of JAMS. The arbitrator shall assess costs and expenses (including the attorneys' and experts' fees and expenses of the prevailing party) against the non-prevailing party to a proceeding. Any party unsuccessfully refusing to comply with an order of the arbitrator shall be liable for costs and expenses, including attorneys' fees, incurred by the other party in enforcing the award. The arbitrator's decision shall be enforced in any court of competent jurisdiction. Nothing in this provision shall limit or affect in any way any legal proceedings between the parties to this Agreement that has commenced or remains pending prior to the formation of this Agreement.
12. If any provision of this Agreement is held invalid, unenforceable or void by a court of competent jurisdiction, such circumstances shall not affect the validity of any of the provisions of this Agreement, but this Agreement shall be reformed and continued as if such invalid, inoperative or unenforceable provision had never been contained herein and such provision reformed so that it would be valid, operative and enforceable to the maximum extent permitted.
13. In addition to any excuse provided by applicable law, NuLife shall be excused from its obligations to perform hereunder in the event of circumstances beyond its reasonable control, whether or not foreseeable, including, but not limited to, labor disturbance, war, terrorism, fire, accident, inability to obtain materials, government act or regulation, and any other causes or events beyond NuLife's reasonable control, whether or not similar to those enumerated above (each a "Force Majeure Event"). In the event of any partial delivery of Products during a Force Majeure Event, you shall take possession of, and pay for, all partial deliveries upon the terms and conditions set forth in the purchase order. Upon the cessation of the Force Majeure Event, the remainder of the purchase order shall be delivered to you or, if otherwise directed by you, stored by NuLife at your sole cost, expense and risk.
14. A doctor is still bound by the Terms and Conditions of this Agreement whether the doctor uses NuLife's RX form, the doctor's own RX form, or any other type of order form.